

You May Be Eligible for Federal Rent Assistance!

The federal government is distributing billions of dollars in COVID-19 rental assistance through state and local programs around the country. If you're having trouble paying your rent, utilities or other housing costs, we may be able to help you apply for benefits, charitable grants or other aid.

Who Is Eligible?

States and localities have established varying criteria for program eligibility. However, rent assistance funds are broadly available for those:

- Who have experienced a reduction in household income, incurred significant costs, or experienced a financial hardship due to COVID-19;
- Demonstrating a risk of losing their housing; and
- Meet certain income criteria specified by the program.

We encourage anyone experiencing a financial hardship to get more information about rent assistance - you may qualify.

What Does the Aid Cover?

Federal relief generally covers up to 12 months of rent, as back rent or future rent, paid up to three months at a time, depending on local rules and availability. Funds can also be used for:

- Utilities and home energy costs (e.g., electricity, gas, fuel oil, water and sewer, and trash removal.)
- Reasonable late fees (if not included in your rental or utility debt)
- Internet service to your home
- Moving expenses and other rental-related fees (such as security deposits, application fees, or screening fees) for families who have to move

How Does the Program Work?

Renters can apply for aid or apartment firms can apply on behalf of their residents. Our company IS participating in the program so if you are approved for assistance, the rental assistance will be paid directly to us.

How Do I Apply?

Programs that provide help with rent work in different ways, depending on how each state, local, or tribal government establishes its program. You may be able to apply for rental assistance yourself, or you may need to work with your landlord to submit the application.

In Dallas/Dallas County, you can apply for:

- **Dallas Rent Relief (city of Dallas only)**
- **Emergency Housing Assistance Program (Dallas County)**

Please see below for program information for each program.

You can also find out where to apply for rental assistance in your area at [consumerfinance.gov/renthelp](https://www.consumerfinance.gov/renthelp).

Additional Rental Resources for Renters

- **Dallas Rent Relief Program:** Click here to learn about the City of Dallas' program through the Dallas Housing Authority <https://dallasrentrelief.com>
- **Dallas County's Emergency Housing Assistance Program:** Click here to view more information <https://www.dallascounty.org/departments/dchhs/ehap-2021.php>
Apply by phone at (214) 819-1968, Monday-Thursday, 9:00 a.m. to 4:00 p.m.
- **Catholic Charities of Dallas:** <https://www.ccdallas.org/covid-19-assistance-application/>
- **United Way of Metropolitan Dallas:** <https://unitedwaydallas.org/rental-assistance>
- **Texas Rent Relief Program:** <https://texasrentrelief.com>
- **The Consumer Financial Protection Bureau** released an online tool to help landlords and residents access rental assistance in their states and cities. Click here to view the tool and find rental assistance near you: <https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/renter-protections/find-help-with-rent-and-utilities/>

We remain committed to our residents during these trying times and understand how important it is to have stable housing during the pandemic.